

Registered Charity No. 1135718

Claiming PIP

PIP is for people aged 16 to pension age with a long-term physical or mental health condition or a disability

- Keep in touch with DWP and don't miss their deadline (if a child had DLA they will be invited to claim PIP. Contact DWP to accept or they may assume you don't want to claim). ASK FOR MORE TIME if you need it
- 2. Keep photocopies of the completed form (and any other documents you send to DWP) if the form gets lost you have a copy and it's useful to refer to if you need to appeal. You can refer to your original claim if you need to do a review form later
- 3. Keep a copy of all correspondence between you and DWP
- 4. Get support (this can be emotionally difficult and complex to claim)
- 5. Read the form first & the guide to completing the form before you try to start
- 6. Keep a diary (for 1 week include amounts of time and types of care/support needs during day and night)
- 7. Give as much information as possible write outside or in between the tick boxes and use extra sheets if needed. Be specific, clear & concise though!
- 8. **Don't downplay the condition/needs** (don't overplay a persons achievements and abilities that they can do **with** support. Include bad days
- 9. Use terms like 'bad days' and 'better days' if the condition fluctuates. Terms like good days or normal days implies extra help isn't needed on those days.
- 10. Give a clear picture the person assessing doesn't know you at all and isn't familiar with your needs. Write everything on the form they won't search for information in your supporting evidence or research about the condition/ disability
- 11. **Include supporting evidence** if you have it, include it. Medical reports, diagnosis letters, psychological reports anything that supports what you are saying
- 12. **PIP can't be backdated**! If you start a claim by phone, payment starts from the day you called. If you start a claim online, payment will start from the day you submit your form.
- 13. **Include a supporting statement** if you can, try to get somebody that knows the child to include their supporting statement about the level of support needs your child has (could be staff from school, from a club they attend etc)
- 14. **Read through helpful guides** check SkyBadger.co.uk, Cerebra.org uk, Carersuk.org, Contact.org.uk or CAB for fantastic guides and information on claiming PIP
- 15. Get somebody to check your form you can ask a friend/relative or speak to CAB, or we are happy to check it with you to see if we can recommend any changes/additions

Please reach out to us if you have any questions or you are unsure where to go for support. www.asdfamilyhelp.org