

Registered Charity No. 1135718

Claiming DLA

DLA is for children under 16 who have walking difficulties or need much more looking after than a child of the same age who doesn't have a disability

- 1. Keep in touch with DWP and don't miss their deadline ASK FOR MORE TIME if you need it
- 2. Keep photocopies of the completed form (and any other documents you send to DWP) if the form gets lost you have a copy and it's useful to refer to if you need to appeal. You can refer to your original claim if you need to do a review form later
- 3. Keep a copy of all correspondence between you and DWP
- 4. Get support (this can be emotionally difficult and complex to claim)
- 5. Read the form first & the guide to completing the form before you try to start
- 6. Keep a diary (for 1 week include amounts of time and types of care/support you provide during day and night)
- 7. Give as much information as possible write outside or in between the tick boxes and use extra sheets if needed. Be specific, clear & concise though!
- 8. **Don't downplay your child's condition/needs** (don't overplay their achievements and abilities that they can do **with** support. Include bad days
- 9. Use terms like 'bad days' and 'better days' if your child's condition fluctuates. Terms like good days or normal days implies your child doesn't need extra help on those days.
- Give a clear picture the person assessing doesn't know your child at all and isn't familiar with their needs. Write everything on the form - they won't search for information in your supporting evidence or research about the condition/ disability
- 11. Describe how your child's needs are different to another child the same age
- 12. **Include supporting evidence** if you have it, include it. Medical reports, speech and language assessments, diagnosis letters, psychological reports, EHC plan ANYTHING that supports what you are saying
- 13. **DLA can't be backdated**! If you start a claim by phone, payment starts from the day you called. If you start a claim online, payment will start from the day you submit your form.
- 14. **Include a supporting statement** if you can, try to get somebody that knows the child to include their supporting statement about the level of support needs your child has (could be staff from school, from a club they attend etc)
- 15. **Read through helpful guides** check SkyBadger.co.uk, Cerebra.org uk, Carersuk.org, Contact.org.uk or CAB for fantastic guides and information on claiming DLA
- 16. Get somebody to check your form you can ask a friend/relative or speak to CAB, or we are happy to check it with you to see if we can recommend any changes/additions

Please reach out to us if you have any questions or you are unsure where to go for support. www.asdfamilyhelp.org